

Application – 2009-2010 MassExcellence Board of Examiners

Please read the following: MassExcellence (MAX) is assembling the next Examiner pool to select our teams of professionals who serve to complete the award cycle process by evaluating organizations applying for recognition using the Malcolm Baldrige National Quality Program Criteria. Due to the popularity and importance of this program to our applicants, we do not guarantee an assignment. We must also consider application availability and conflicts of interest in selecting members. Only through full participation and completion of the examination process, does a candidate become listed as a member of the 2009 Board of Examiners.

The value and significance of the Program is based on our Examiners. To that end, we encourage applicants to apply from any sector or function having a high level of expertise and experience in their own fields along with a reputation for ethical conduct and integrity. We also need your commitment to following through with the cycle to completion. For example, participants are often senior executives, or from various functional groups in services, manufacturing, finance, operations, associations, clinical medicine, Information technology, military, marketing, education, healthcare, law, or engineering, just to name a few.

What is the benefit to me? The examiner process is the ultimate learning experience in personal and professional development by promoting systems thinking and learning how the application and integration of key leadership and business systems build business excellence. Teamwork, networking and benchmarking add additional value. This activity has been described by our examiners as its own “mini MBA.”

Our training is delivered by experienced past and present judges, senior and alumni examiners from the Malcolm Baldrige National Quality Program. We have the best of the best to guide you through the experience. Full participation in the independent review, consensus; and site visit adds tremendous value by adding new skills. Experienced examiners often return yearly to keep their skills sharp.

Can we feed your passion? We want examiners and instructors who are passionate to make things better for others, in this case, making a difference for our applicants. As our customer, examiners provide the richness of the experience and education demonstrated through a feedback report developed by the examiner team. This report is used by the applicant to prioritize and accelerate improvement in their organization, thus building the economy and keeping jobs.

What am I committing to? We ask you to commit 150 hours in guided activities between December and April. Our activities are scheduled to provide time for the assessment, yet still allow you to have a life. We have spaced deadlines where certain requirements must be met leading towards the next stage in the process. We are aware of additional pressure placed on employees, who may not be given time to do this work during your office hours, so we want you to know that the time outside of our training days to complete your work may have to be completed on personal time, such as on weekends.

What are the training dates? (Still tentative): December 2, 2009, January 26, 27, 28, 2010, and several days yet to be established in March.

What is my cost? Members of MassExcellence are charged \$385. Members of the ASQ, MassCBI or the Mass Non-Profit Network are charged \$435. All others are charged \$495. This covers all materials, facilitated events, meals, overnight accommodations as necessary for training days and site visits.

How will I know if I can participate? First, you can indicate at the end of this form that you are interested in participating. We understand if you can't and we don't pressure you. You can always change your mind if the situation presents itself. We are holding two-day examiner trainings, one in May, and another in September for your convenience, to build our pool, which you are welcome to attend. If you are selected, you will be required to attend the December training day – at no charge to you.

Payment due prior to workshop attendance. For payment, go to www.massexcellence.com

For questions, comments, or further information, contact:

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Important: Submitted applications will be deemed as proof that the information contained within is accurate. MassExcellence reserves the right to verify information submitted by the prospective applicant.

General Information			
Name:			
Title:		Phone:	
Employer:		Cell:	
Address:		E-mail:	
City, State, Zip:		Years Employed:	
Areas of Responsibility			
Preferred Name for Certificate:			

*	Indicate “Yes” in the box <u>only</u> if you wish to participate in the <u>full examination cycle process</u> . If “No”, disregard remainder of application. There is no pressure or obligation to serve as an examiner. See cover page for details.	
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Your work experience is very important to us in how teams are formed and applications are assigned. If you have indicated “Yes” to the above, <u>please attach your resume</u> . This must include:
Listing past work history
List education credentials
List any team accomplishments
List leadership or professional accomplishments
Indicate any Baldrige-related experience